To be filled-up by BIR

Certificate of Update of Exemption and of Employer's and Employee's Information

Republikang Pilipinas
Kagawaran ng Pananalapi
Kawanihan ng Rentas Internas

BIR Form No.: 2305
July 2008 (ENCS)

Part I

Taxpayer/Employee Information

1. Type of Filer
   - Employee (for update of "Exemption" and other employer's and employee's information)
2. Effective Date

Part II

Personal Exemptions

9. Civil Status
   - Single
   - Widower/Widow
   - Married
10. Employment Status of Spouse:
    - Unemployed
    - Employed Locally
    - Engaged in Business/Practice of Profession

11. Claims for Additional Exemptions / Premium Deductions for husband and wife whose aggregate family income does not exceed P250,000.00 per annum.
    - Husband claims additional exemption and premium deductions
    - Wife claims additional exemption and premium deductions

Part III

Additional Exemptions

13. Names of Qualified Dependent Children (refers to a legitimate, illegitimate, or legally adopted child chiefly dependent upon & living with the taxpayer; not more than 21 years of age, unmarried, and not gainfully employed; or regardless of age, is incapable of self-support due to mental or physical defect).

Part IV

For Employee With Two or More Employers (Multiple Employments) Within the Calendar Year

17. Type of multiple employments
   - Successive employments
   - Concurrent employments

Part V

Employer Information

20. Employer's Name (for Non-Individuals)
   - 24/7 CUSTOMER PHILIPPINES INC.

21. Employer's Name (for Individuals) (Last Name, First Name, Middle Name)

22. Registered Address
   - 8TH FLOOR INSULAR LIFE BUILDING 6781 AYALA AVENUE
     No. (Include Building Name) Street Subdivision Barangay
     MAKATI CITY 1226

23. Date of Certification
   - (MM/DD/YYYY)

I declare, under the penalties of perjury, that this certificate has been made in good faith, verified by me, and to the best of my knowledge and belief, is true and correct, pursuant to the National Internal Revenue Code, as amended, and the regulations issued under authority thereof.

RELLA MAE L. FABRO
SENIOR OFFICER - TOTAL REWARDS

Employer/Authorized Agent Signature over Printed Name

Stamp of Receiving Office and Date of Receipt